



## About coronavirus and COVID-19

What is coronavirus and COVID-19?

[Coronavirus](#) is a type of virus that causes respiratory illness—an infection of the airways and lungs. COVID-19 is a new strain of coronavirus. It's part of the same family of coronaviruses that includes the common cold.

How does the virus spread?

Right now, medical experts think that COVID-19 [spreads](#) from person-to-



## Safety and preparedness

What is Anthem doing to prepare?

Anthem is monitoring COVID-19 developments and what they mean for our associates and those we serve. We are fielding questions about the outbreak from our customers, members, providers, and associates. Additionally, our clinical team is actively monitoring external queries and reports from the Centers for Disease Control and Prevention to help us determine what, if any, action is necessary on our part to further support our stakeholders. Anthem has a business continuity plan for serious communicable disease outbreaks, inclusive of pandemics, and will be ready to deploy the plan if necessary.

Does Anthem have a business continuity plan in the event of a pandemic?

Anthem maintains a comprehensive enterprise wide business continuity program that aligns business requirements of our operating units and related support areas to help us meet our commitments fol